

ISO 9001:2015

Introduction and Overview (Self-Study)

Introduction:

The course is designed to address the needs of a busy executive that has limited time to get to know the requirements of ISO 9001:2015. The interpretation of every clause of the standard targets those who have very limited or no understanding of ISO 9001.

The clauses of the standard are explained using the context of a business environment but may be applied to any organisation, irrespective of type or size.

Course outcomes:

- Understand the intent of each clause of the standard.
- Ability to make strategic decisions regarding management support and implementation.

Who should attend:

- Top management.
- Anyone in a management or supervisory role that manages business processes subject to requirements of the standard.

Benefits:

- Study in your own time, at your own pace, in a location of your choosing.
- Receive interpretations from a Registered Lead Auditor that participates in ISO/TC176.
- Clearly spoken, easy to understand English.

Knowledge of the requirements of the ISO 9001:2015 standard is delivered through a series of pre-recorded videos that interpret the requirements of the standard. The videos are about 20 minutes or shorter. This information is further supplemented by downloadable notes and templates.

The full course duration is less than 5 hours. A series of exercises and assessments reinforce the learning provided by each module.

Students obtaining a 70% or more course aggregate will receive a certificate of successful completion. Students have 60 days to complete the course, from date of commencement.

Although not entirely essential, for best benefit, candidates are encouraged to use an original copy of the standard in order to review its content in conjunction with this presentation.

The standard is not provided as part of the courseware and should therefore be obtained from your national standards body or from www.iso.org